

2024 Year-End Holiday Schedule

CHRISTMAS / NEW YEAR'S

Monday, December 16, 2024 - Monday, December 23, 2024 Pickup and delivery available for all services.*

Tuesday, December 24, 2024 Delivery of all services. Pickup of UPS Air service** shipments only.

Wednesday, December 25, 2024 - Thursday, December 26, 2024 No UPS pickup or delivery service.†

Friday, December 27, 2024 - Monday, December 30, 2024 Pickup and delivery available for all services.* **Tuesday, December 31, 2024** Pickup and Delivery of UPS Air service** shipments only.

Wednesday, January 1, 2025 No UPS Pickup or delivery service.†

Thursday, January 2, 2025 Pickup and delivery available for all services.*

2024 Holiday Season Recommended Last Days to Ship For December 24 Delivery

CANADA DOMESTIC		CANADA TO THE U.S.		CANADA TO OTHER DESTINATIONS
SHIPPING VIA	SHIP DATE**	SHIPPING VIA	SHIP DATE**	
UPS Standard®	Check <u>ups.com/ca</u> for details	UPS Standard	Check <u>ups.com/ca</u> for details	For last days to ship from Canada to other international destinations, please visit Calculate Time and Cost at <u>ups.com/ca</u> .
UPS Expedited®	December 20	UPS 3 Day Select®	December 19	
UPS Express®	December 23	UPS Expedited	December 20	
		UPS Express	December 23	

**Shipments to certain destinations may require an earlier ship date. Check Calculate Time and Cost at ups.com/ca.

UPS Service Guarantee

The UPS Service Guarantee remains in effect throughout the holiday season on UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Express Early, UPS Express and UPS Express Saver.

Delivery Commit Time Changes

and UPS Worldwide Express Freight*.

The delivery commit time for UPS Worldwide Express Plus and UPS Express Early will be extended by 90 minutes on shipments scheduled for delivery in Canada from November 24, 2024 to January 10, 2025.

The delivery commit time for UPS Worldwide Express, UPS Express, and UPS Express Saver will be extended to end-of-day on shipments scheduled for delivery in Canada from November 24, 2024 to January 10, 2025.

*References to "all services" include the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited, From November 29 to December 31 the delivery commit time to the U.S. for UPS Worldwide Express Plus will be extended by 90 minutes, and the delivery commit time for UPS Worldwide Express to commercial addresses will be 3:00 p.m. and to residential addresses by end-of-day.

The most up-to-date transit time details, at the time of shipping, are available with the Calculate Time and Cost calculator on <u>UPS.com</u>.

UPS Expedited, UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Worldwide Expedited and UPS Worldwide Express Freight.

† UPS Express Critical® is available for urgent shipments 365 days a year.

Call 1-800-714-8779 or visit www.upsexpresscritical.com

**References to "UPS Air service" in the schedule above includes the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver,

UPS Standard®, UPS Worldwide Express Plus™, UPS Worldwide Express™,

UPS Worldwide Express Saver®, UPS Worldwide Expedited™, UPS 3 Day Select

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