

Additional Services & Charges

Additional Charge	Description	Fee
Sending Shipments		
Currency Conversion Rate	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	0,75% of the amount converted
Over Maximum Limits*	Packages with an actual weight of more than 150 pounds (70 kg), or that exceed 108 inches (274 cm) in length or a total of 157 inches (400 cm) in length and girth combined, as measured to determine their billable weight, are not accepted for transportation. These packages are subject to an Over Maximum Limits surcharge, in addition to all other applicable charges, if found in the UPS small package system. Packages exceeding 157 inches (400 cm) in length and girth combined are also subject to the Large Package Surcharge.	11.333,30- CZK per package
Large Package Surcharge*	A Large Package Surcharge will be applied to each UPS package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm. Large Packages are subject to a minimum billable weight of 40 kg in addition to the Large Package Surcharge. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.	1.619- CZK per package
Demand Surcharge	- Applicable to international shipments moving on air transportation - One or more Demand Surcharges may apply to certain packages that meet specifications of Large Package and Over Maximum Limit as well as Additional Handling. - This will be in addition to the existing rates, surcharges and/or fees.	Details are available at UPS.com
Surge Fees	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at ups.com. Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges. No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific reference to Surge Fees.	Details are available at UPS.com
Shipping Charge Correction Audit Fee	An audit fee will be assessed when the shipping charge correction during an invoice period is greater than 25% of the original net revenue of the shipment subject to a shipping charge correction. The fee will be calculated per account number, based on shipping charge corrections billed to the account number during the applicable invoice period.	40 - CZK per shipment subject to a shipping charge correction during the applicable invoice period; or 8% of the total amount of shipping charge corrections during the applicable invoice period
UK Border Fee	A fee will be implemented on all shipments (excluding letters and documents) between Northern Ireland and Great Britain (England, Scotland and Wales). This fee covers the incremental transportation and handling costs due to network adjustments. It does not cover any additional brokerage services. The charge is based on individual customer contracts. This service is offered on a contractual basis only.	Details are available at UPS.com
Missing Package Level Detail Fee	A fee will be charged when the shipper does not provide timely upload of all applicable Package Level Detail (PLD) information to UPS before pickup of those packages.	The fee will be 103 - CZK per parcel for both domestic and international services.
Special Handling of Undeliverable Shipments Surcharge (in addition to transportation cost)	When UPS has taken measures to try to deliver any Worldwide shipments, but has been unsuccessful, we will process your shipment acting on your instructions. The transportation cost and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment. Please see the Additional Charges table for pricing information. For all shipments within the EU and within your country, we will automatically return your shipment by UPS Standard service (where available). Transportation and fuel charges will apply for the return.	300- CZK per shipment for worldwide services
Address Correction	If a mistake has been made in the address, we will make every reasonable effort to find the correct address and deliver the shipment if it is within the same destination country. An additional charge for this service will be billed to the shipper. You can view the address correction charges in the Additional Charges table.	337,- CZK per package
Receiver or Third Party Refuses to Pay	If the receiver or a third party is selected to pay the transportation charges and the bill-to account is incorrect or missing, UPS searches its records for the correct account number. Whether or not the account number is found, a processing fee per shipment is billed back to the shipper.	591,- CZK per shipment
Signature Required	Normally, UPS requires the signature of the receiver for all deliveries. As an exception, deliveries in certain countries are allowed on "Driver release" (delivery in a location in the receiver's premises without the need for a signature) or on "Letter box release". Letter box release is a secured release by a service provider which will allow residential packages to be left in a safe letter box without a signature. Use Signature Required to prevent the use of "Driver Release" or "Letter Box Release" in applicable countries.	39,- CZK per shipment
Adult Signature Required	Use "Adult Signature Required" to prevent minors from accepting deliveries of goods for legal or other reasons. This may apply to alcoholic beverages and tobacco products, but also to goods that you prefer an adult to receive.	128,- CZK per shipment
Missing or Invalid Account Number Fee	An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A charge per shipment will be assessed for domestic (if available) and international shipments with a missing or invalid payer account number. Additionally, if the consignee or third party fails to pay the shipping charges, the original shipper will be billed a refusal fee plus the shipping charges.	524,- CZK per shipment
UPS carbon neutral (per pallet)	UPS carbon neutral is an option for shippers who are conscious about their climate impact and are doing something positive about it. Using UPS carbon neutral lets you demonstrate your commitment to climate change, and enables you and your package recipients to share in that commitment. When you select UPS carbon neutral, a flat fee will be added to your bill for each package selected.	355,- CZK per pallet for UPS Worldwide Express Freight shipments.
Sending and Receiving Shipments		
Extended Area Collection and Delivery Service	UPS provides a collection or delivery service in extended, as well as urban, areas. An additional charge applies for each shipment that is collected or delivered in an extended area.	6kg/930,- CZK for domestic shipments 18kg/930,- CZK for international shipments (per kg/minimum, whichever is greater)
Remote Area Collection and Delivery Service	This surcharge is applied for delivery to or collection from an area beyond UPS extended areas, which are less accessible for collections and deliveries (domestic and international services).	18kg/930,- CZK for international shipments (per kg/minimum, whichever is greater)
Additional Handling Service*	Additional Handling applies to the following: <ul style="list-style-type: none"> Any article that is encased in an outside shipping container made of metal or wood Any cylindrical item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm) Any import, export or domestic package with an actual weight greater than 25 kg. Each import, export or domestic package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used. <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.</p>	370,- CZK per package
Prohibited Item Fee	UPS does not agree to carry any prohibited articles. Without prejudice to any other provision in these terms or the UPS Terms and Conditions of Carriage, if it comes to the attention of UPS that a package contains any prohibited article, you must pay to UPS an additional minimum administration fee in addition to any other applicable charges.	7.028 CZK

Additional Services & Charges, Czech Republic (English)

Additional Charge	Description	Fee
All other core services		
Residential Delivery Service	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	87,- CZK per shipment
Late Fee (fee of % of the invoiced amount/maximum, whichever is greater)	UPS will send you an invoice for the services provided. In the event that payment of an invoice is overdue, UPS may charge a late payment fee. The relevant amount will appear on your next UPS bill. This fee is in addition to any interest charges and legal rights and remedies available to UPS.	8%/1.078,- CZK
Paper Invoice Fee	UPS will send you all invoices via your preferred method. From August 6th 2018, if you have a UPS account number and do not choose to receive your invoice electronically, you will be charged a fee for each paper invoice sent. You can avoid this fee by enrolling your account in the UPS Billing Centre on ups.com, using an invoice no older than 45 days. You will subsequently be able to access future invoices electronically.	235,- CZK
Freight		
Residential Delivery Service	UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge per shipment applies.	3022,- CZK per shipment
Saturday Delivery	For pallet shipments, UPS also offers the convenience of Saturday Delivery. Delivery times depend on the origin and destination of your shipment. For WW Express Freight, this service is only available to select destinations in the US and Canada. Please contact your UPS Customer Service Centre on +420 233 003 300 for service availability or visit www.ups.com. This service is also available for returns.	5,948,- CZK per shipment
Oversize Pallet Charge	Depending on origin and destination, this surcharge may apply to certain UPS Worldwide Express Freight shipments. To determine if a particular origin or destination has an oversize pallet limit, please visit www.ups.com/worldwideexpressfreight.	3272,50,- CZK per shipment
Brokerage Services - Import		
Entry Preparation Fee	UPS will charge a fee for every Import shipment requiring a customs formal entry.	184,- CZK
Duty and Tax Forwarding Charge	This charge is for shipments outside the EU, when the payer of duties and taxes is not located in the destination country. It is billed to the party who pays the transportation charges.	870,- CZK per shipment
Formal Entries Exceeding 5 Tariff Lines (per additional tariff line)	When a customs entry has more than five tariff lines a surcharge will be charged per additional tariff line.	90,- CZK per additional tariff line
Bonded Transfer Handling Fee	When UPS receives shipments covered by a transit procedure, an amount will be charged for the administration to clear this document. The same applies when the import shipment travels on a transit procedure raised by a customer or other agent.	258,- CZK per shipment
Bonded Transfer UPS Guarantee	UPS can raise a transit procedure to allow a shipment to be transported in bond with a UPS guarantee.	437,- CZK per shipment
Post Entry Clearance Service	In the event of any post-entry clearance request to be submitted to customs authorities, such as export clearance information or duplicate of export documentation, upon request, UPS will provide the shipper with expertise and administrative support.	1.430,- CZK per shipment
Warehouse Storage	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	274,- CZK per shipment
Non Routine Formal Entry	Some of the shipments being imported require special customs entries. This kind of entry will be subject to formal entry procedures. Live entries, temporary import entries, re-imports, provisory clearance and any other additional customs service (such as labelling, inventory etc) are included in this category.	1.430,- CZK per shipment
Other Government Agency (OGA)	Some commodities have to be regulated and controlled prior to export processing by a separate Governmental Agency (eg. FDA, Sanitary, Cites, Fine Arts, Quality SOIVRE). These types of commodities might be subject to specific clearance processes. Where this is the case, upon request by the shipper and provided that the shipper shares the required information and documentation, UPS will support exporters to expedite clearance by filing the required information (paper or electronic) with the respective Governmental Agency.	563 - CZK per shipment
Disbursement Fee (fee of % of the advanced amount/minimum, whichever is greater)	UPS customs brokers are experienced with complex commercial shipments. Electronic transmissions of shipment data helps speed customs clearance. UPS may prepay duties, taxes and other government charges on behalf of the payer. Disbursement charges are noted in the Additional Charges Table.	395,- CZK per shipment having an intrinsic value lower or 3% of the advanced amount
Report Fee	UPS will charge a fee for every report or data set sent to the customer upon customer's request.	1.540,- CZK
Admin Fee	UPS will charge an admin fee for each extraordinary brokerage task performed upon customer's request.	747,- CZK
Posting SAD Fee	UPS will charge a fee for every SAD document sent to the customer upon customer's request.	158,- CZK
Always Contact On Customer Request	When implemented, UPS will always contact the importer for clearance instruction. Should UPS be unable to contact the importer, a written advice letter will be issued. If no response is received within 10 days, the shipment will be returned to the sender. If a shipment is non-excisable and does not require any other customs documentation, the importer can pre-advise UPS so that this process is not followed.	100,- CZK

Additional Services & Charges, Czech Republic (English)

Additional Charge	Description	Fee
Brokerage Services - Export		
Additional Tariff Line Fee	When a customs entry has more than five tariff lines, a surcharge will be applied per additional tariff line.	90,- CZK /additional tariff line > 5
Post Entry Clearance Services	In the event of any post-entry clearance request to be submitted to customs authorities, such as export clearance information or duplicate of export documentation, upon request, UPS will provide the shipper with expertise and administrative support.	1.430,- CZK per shipment
Warehouse Storage	In the event an export shipment is not able to be cleared within the period of time that is usual for customs clearance, a storage fee will be charged, unless a delay is due to the fault of UPS.	274,- CZK per Pkg/day (after 3 work days)
Non-Routine Formal Entry	Where a shipment being exported requires special customs entry processing such as Temporary Export, Re-exportation of previously imported goods or Return shipments, UPS can perform such special processing for an additional fee.	1.430,- CZK per shipment
Other Government Agency (OGA) Entry	Some commodities have to be regulated and controlled prior to export processing by a separate Governmental Agency (eg. FDA, Sanitary, Cites, Fine Arts, Quality SOIVRE). These types of commodities might be subject to specific clearance processes. Where this is the case, upon request by the shipper and provided that the shipper shares the required information and documentation, UPS will support exporters to expedite clearance by filing the required information (paper or electronic) with the respective Governmental Agency.	563,- CZK per shipment
Report Fee	UPS will charge a fee for every report or data set sent to the customer upon customer's request.	1.540,- CZK
Admin Fee	UPS will charge an admin fee for each extraordinary brokerage task performed upon customer's request.	747,- CZK
Posting SAD Fee	UPS will charge a fee for every SAD document sent to the customer upon customer's request.	158,- CZK
DELIVERY SERVICES		
Direct Delivery Only	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	58,- CZK per package
NOTIFICATIONS		
Proof of Delivery*	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	Receive by fax or mail: 300,- CZK per shipment
PAYMENT COLLECTION/FIXED RATE PRICING		
Collect on Delivery (C.O.D.)*	UPS will attempt to collect payment for your shipment online prior to or by cash, cheque or card payment at the time of delivery.	National: One percent of the value of the goods or a minimum of 178,- CZK International: One percent of the value of the goods or a minimum of 813,- CZK
DECLARED VALUE FOR CARRIAGE		
Declared Value for Carriage	UPS automatically protects every shipment against loss or damage, up to a certain value, as described in Liability. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50,000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	One percent of the value of the goods declared for carriage or a minimum of 298,- CZK

Additional Services & Charges, Croatia (English)

Additional Charge	Description	Fee
RETURNS		
UPS Returns	Your goods can come back as easily as they go out. Whether you need a shipment returned from a nearby city within Europe or from across the globe, UPS Returns can simplify the process by meeting a complete range of reverse logistics needs.	UPS Print Return Label: 45,- CZK per package (or per pallet for WW Express Freight) UPS Electronic Return Label: 59,- CZK per package (or per pallet for WW Express Freight)
UPS Returns Plus	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	UPS 1 Attempt Returns Plus: 242,- CZK per package (or per pallet for WW Express Freight) UPS 3 Attempts Returns Plus*: 327,- CZK per package
UPS Returns Pack and Collect *	A customisable service that gives you complete control over a return. Schedule the returns collection at a designated location and time frame. A UPS driver will then arrive with UPS-provided packaging and collect the item to be returned. You even have the choice of one or three collection attempts, depending on your needs.	For one collection attempt: <ul style="list-style-type: none"> • 410,- CZK per package for collections with a small, UPS-provided box (box type #2) • 490,- CZK per package for collections with a medium, UPS-provided box (box type #3) • 558,- CZK per package for collections with a large, UPS-provided box (box type #1) For three collection attempts: <ul style="list-style-type: none"> • 490,- CZK per package for collections with a small, UPS-provided box (box type #2) • 579,- CZK per package for collections with a medium, UPS-provided box (box type #3) • 645,- CZK per package for collections with a large, UPS-provided box (box type #1) Note: This service is contract only.
UPS Returns Exchange *	A special service, in which a UPS driver delivers a replacement item and, during the same delivery, collects a similar item to be returned. The packaging for the replacement item is reused for the collected item, ensuring the returns process is quick and efficient. This contractual service is ideal for warranty replacements and product exchanges.	451,- CZK per package (contract only)
IMPORT		
UPS Import Control	This service allows you to manage the collection, scheduling and billing of your import shipments from over 120 countries. Using advanced technology, you can control crucial importing aspects including customs documentation, delivery speed and billing options.	Print Label: 45,- CZK per package (or per pallet for WW Express Freight) Electronic Label: 59,- CZK per package (or per pallet for WW Express Freight) 1 UPS Collection Attempt: 242,- CZK per package (or per pallet for WW Express Freight) 3 UPS Collection Attempts*: 327,- CZK per package Commercial Invoice Removal: 560,- CZK per shipment
SHIPMENT/CLEARANCE CONSOLIDATION		
UPS Trade Direct*	Effectively manage time-sensitive air freight operations on major trading lanes in Asia and North America.	Based on terms of contract
UPS World Ease*	With World Ease you can group several shipments that are of either the same or different service levels and that are destined for one country into one 'master' shipment for consolidated customs clearance, using a single importer of record. Available on a contractual basis for exports to more than 65 countries across the world for customers using WorldShip or a host-to-host system. World Ease is not available for shipments between EU member states.	Based on terms of contract

* For shipments subject to radiometric control, transit times may be longer and the UPS money-back guarantee does not apply.